



THIS IS WHO WE ARE.



FACES & VOICES OF RECOVERY

ADVOCATE. ACT. ADVANCE.

Advocacy through Accreditation

presented by

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Council on
Accreditation of
Peer Recovery
Support Services



Learning Objectives

- Identify elements of the national standards.
- Give examples of how national standards reinforce sustainability.
- Explain the value and importance of peer recovery support services.

National Standards in Peer Recovery Support Services



CAPRSS

Council on Accreditation of
Peer Recovery Support Services

National Standards

**Developed by peer
leaders across the
country**

**Result: Council on Peer
Recovery Support
Services was launched**

National Standards

The Taxonomy of Peer Recovery Services refers to the classifications CAPRSS will use in these four areas:

- 1.Principles
- 2.People
- 3.Practices
- 4.Performance

Seven Accreditation Domains

1. Recovery Principles, Culture, Climate
2. Ethical Framework for Service Delivery
3. Peer Leader Development
4. Peer Supervisor Development
5. Governance and Program Oversight
6. Management Systems
7. Peer Support Capacity: Core Competencies

Taxonomy



Common Challenges

- Good heart, bad planning
- Not prepared for large funding opportunities
- People over paper
- Value being of service getting in the way of fundraising and charging for PRSS
- Lack of Board of Directors and Executive Director partnership
- Forced to operate within a system designed for clinical services

Sustainability

- Sustainability refers to the durability and health of your organization long-term
- Consistent improvement and support of your organization is vital for its long-term success
- Stability is accomplished through
 - Reliable Funding
 - Strong Leadership
 - Sound Organizational Structure
 - Effective Programming



How do you prove it?

Management Systems

- Responsible and Ethical Fund Development
- Appropriate Human Resource Management
- Continuous Quality Improvement
- Recordkeeping
- Confidentiality
- Informed Consent
- Cultural Competence

What if...?

- Your organization received a 10 million dollar grant today, would they have the infrastructure or capacity to utilize it?

What do you have in place?



What should you have in place?

Management Systems

MS-1.0: Fiscal Management	The organization is a good steward of financial resources, accountable to the recovery community, funders, and donors in its use of funds.
MS-2.0: Human Resource Management	The organization uses best practices in human resources management to create a safe and healthy work environment.
MS-3.0: Quality Assurance	The organization establishes ongoing, data-driven, quality assessment and improvement processes and methods.
MS-4.0: Peer-compatible Recordkeeping	The organization establishes record keeping processes and methods that are compatible with peer-led efforts.
MS-5.0: Confidentiality of Records	The organization establishes record keeping processes and methods that ensure compliance with state and federal regulations related to confidentiality and privacy.
MS-6.0: Participant Protection and Informed Consent	The organization is committed to providing a safe, secure, and respectful environment.
MS-7.0: Cultural Competence	The organization has clear goals, policies, and oversight practices to provide culturally and linguistically appropriate peer services.

Management Systems 1.0 – Fiscal Management

Standard: MS 1.0 - The organization is a good steward of financial resources, accountable to the recovery community, funders, and donors in its use of funds.

- Criteria: MS 1.8 – Has appropriate systems to effectively manage and monitor grants and contracts from local, state, federal, and private funders.

Management Systems 2.0 – Human Resource Management

Standard: MS 2.0 - The organization uses best practices in human resource management to create a safe and healthy work environment.

- Criteria: MS 2.1 – Has clearly defined human resource policies, procedures, and descriptions influenced by recovery community values.

Advocacy

- Demonstrated ability to manage a contract or grant
- Evidence that programming and services are effective
- Using data to tell your story – the need for an increase in reimbursement for specific services and roles.

Governance and Program Oversight

- Program Oversight
- Board of Directors
- Organizational Policies and Practices
- Community Linkages

What if...?

- In the event of your organization's Executive Director is leaving tomorrow, is your organization set up for success in the transition?

What do you have in place?



What should you have in place?

Governance and Program Oversight

GPO-1.0: Program Oversight

The program oversight is inclusive of and responsive to local communities of recovery.

GPO-2.0: Board of Directors

The board of directors is appropriately representative of and responsive to local communities of recovery.

GPO-3.0 Organizational Policies and Practices

The board of directors ensures that the organizational policies and practices are consistent with the principles of good governance.

GPO-4.0 Community Linkages

The board of directors facilitates linkages with other organizations to strengthen the larger community's network of support for recovery.

Governance and Program Oversight 3.0 – Organizational Policies and Procedures

Standard: GPO 3.0 - The Board of Directors ensures that the organizational policies and practices are consistent with the principles of good governance.

- Criteria: GPO 3.2 – Engages in planning with the staff and community for the sustainability of the organization.

Governance and Program Oversight 3.0 – Organizational Policies and Procedures

Standard: GPO 3.0 - The Board of Directors ensures that the organizational policies and practices are consistent with the principles of good governance.

- Criteria: GPO 3.5 – Enacts policies and procedures that facilitate strong financial oversight and good stewardship of resources to serve the greater good of the recovery community and those seeking recovery.

Advocacy

- Peer services are for us, by us
- Promoting and centering the value of lived experience
- Intentionally developing Peers as leaders

Peer Support: Core Competencies

- Determining Community Strengths and Needs
- Planning
- Offering Support
- Supervising Peers Providing Services
- Evaluating the Supports/Services

What if...?

- A new grant opportunity has come available, and it requires that your organization submit data on program outcomes for a specific population.

What do you have in place?



What should you have in place?

Peer Support: Core Competencies

PSCC-1.0: Determining Community Strengths and Needs

The program uses participatory processes to assess community strengths and needs.

PSCC-2.0: Planning

The program plans to offer PRSS that will have a measurable impact, based on community assets and needs.

PSCC-3.0: Offering Support

The program is an opportunity-rich recovery environment that builds individual and community strengths (recovery capital) and addresses individual and community needs.

PSCC-4.0: Supervising Peers Providing Services

The program provides regular guidance, support, and skills-building through non-clinical supervision to all peer leaders, whether service is provided at the program site or elsewhere in the community.

PSCC-5.0: Evaluating the Supports/Services

The program uses evaluation data as a management tool.

Peer Support: Core Competencies 5.0 – Evaluating the Supports/Services

Standard: PSCC 5.0 – The program uses evaluation data as a management tool.

- Criteria: PSCC 5.2 – Collects data on recovery outcomes (related to program goals and objectives).

Advocacy

- Funders may not understand peer recovery support services
- Current reporting requirements may be antithetical to peer values
- Robust data collection allows organizations to paint an accurate picture of their impact

Wrap up

- Accreditation helps organizations tell their stories externally through data
- National standards ensure the authenticity of the peer voice is captured in all that we do
- Participatory processes are used to build on individual and community strengths and resilience
- Promotes PRSS that are inclusive of and responsive to the diverse communities of recovery



Questions?

We are Here to Help

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